Moving From ANZ FX Online to ANZ Transactive – Global

ANZ Transactive - Global is our digital solution allowing you to manage your business banking needs using a single-entry point for Cash Management, Loans, Commercial Cards, Trade Finance, Data Insights and Markets services. As ANZ enhances the digital experience for Foreign Exchange (FX) products, we are moving suitable customers from ANZ FX Online to ANZ Transactive – Global. This video provides guidance for you as you upgrade to ANZ Transactive – Global, unlocking a single-entry point to enhanced services, features and security.

Some useful features in ANZ Transactive – Global include a wider array of payment options, the ability to schedule emailed reports, Payment Tracking, downloading MT103 messages and emailing a beneficiary remittance advice, which we will demonstrate throughout the video.

Upon first log on, you are presented with the default landing screen which shows the ANZ Transactive – Global Workspace. This screen is customisable, allowing you to choose and arrange content that suits your needs.

To add content to your Workspace, click Add to Workspace on the Workspace Header and select the content thumbnail.

The content will appear on the bottom of the Workspace and can be customised by dragging and dropping to your preferred location on the page and resizing to suit your needs. Use Favourite Accounts to get up to date account details and balances.

ANZ Transactive - Global treats the FX Contract creation and settlement as two different processes and across two different menus: Foreign Exchange and Payments.

The Foreign Exchange menu is used to create and manage FX contracts, including pre-deliveries and extensions. These contracts can then be settled by you via Account Transfers and/or International Payments available in the Payments menu. You can customise the grid by only displaying columns that you require, moving columns to your preferred location and resizing columns to your preferred size.

Click Create Contract to create a new contract. Nominate currency, buy/sell amounts and Settlement Date and click Get Quote. Click Accept to lock in the rate provided.

To Pre-deliver a contract click Pre-Deliver on the Control Bar to pre-deliver the full or partial amount of the original contract.

Enter an amount to pre-deliver or to pre-deliver the whole amount click the back arrow. Select the tenor from the drop-down list or select a Settlement Date from the calendar.

Click Get Quote to get a rate to match the new Settlement Date; you will be quoted a new rate to match the new settlement date.

Click Accept to lock in the rate provided. The FX contract will be available to view in the Current Contracts or Manage Contracts screens and will contain the original FX contract's Contract Number with a letter denoted at the end.

In a similar process to pre-delivery, if you would like to extend a contract, select the contract and click Extend from the Control Bar.

To settle your FX Contracts via an International Payment, click Create Payment and International Payment.

Select your funding account, then enter the payment details and click Add to select a beneficiary from your Payee List, or you can create a new beneficiary.

To add a new beneficiary, click Add and then Add New Beneficiary from the pop-up. Enter Beneficiary Details and Beneficiary Bank Information. If sending a Beneficiary Advice, enter an email address. Click Add this beneficiary to Address Book to save this beneficiary for future use and click Proceed.

Click Beneficiary Payment Details to update the amount, Client Reference and Charges. You can choose OUR where you pay all transfer charges and the beneficiary receives the full amount of the payment, or SHA where you pay outgoing transfer charges and the beneficiary pays the correspondent bank charges.

Tick Email Beneficiary Advice to send a remittance advice to the beneficiary once the payment has been processed, then click Save & Close.

To utilise an existing contract, click Add FX Contracts, select one or more contracts and click OK. Up to nine Contracts can be added unless you select Use Dynamic Rate for Remaining Amount. In this case, only eight Contracts can be added.

Once you are satisfied with the nominated details, click Review & Submit.

Review the payment and click Submit to submit the payment for Approval, then click Ok. You can also approve payments on the ANZ Transactive Mobile app. If you would like to save the payment as a template for future use, click Save Payment as Template.

An approver will need to then approve the payment by selecting the payment and clicking Approve. For final approval, the approver will need to digitally sign the payment using their ANZ Digital Key or physical token to send it to the bank for processing.

The existing payment Authorisation Model you have set-up in ANZ Transactive - Global will be applied; if this is not currently set up, ANZ will migrate and apply the existing ANZ FX Online payment Authorisation Model. Your administrators can amend your user/s' permissions at any time post-migration.

Once the payment has been processed, you can track the end-to-end journey via SWIFT GPI in near real-time. Click on Payment Tracking, then click the payment to view the status and key payment processing information along its journey to the beneficiary.

Did you know that you can also generate a MT103 message for your completed International Payments? To do this, open the payment from either the Current or Past Payments screens, click on the beneficiary and click MT103 to view the message in a PDF format.

To create a cross-currency transfer between two ANZ accounts that you have registered in ANZ Transactive – Global, go to the Create Payment screen and click Account Transfer.

In this example, we will demonstrate how to get a dynamic rate. Enter the payment details, select Dynamic from the drop-down and click Review & Submit. Please note that a dynamic rate will show a non-transactable daily mid-rate, as stated in the disclaimer; this is not your dealing rate.

Review the payment details and click Submit to submit the payment for approval. After the payment is fully approved it will move into a Needs Rate status.

From the Current Payment screen, select Needs Rate from the View menu to display all payments that require a dynamic rate. Right-click on the payment and click Get Rate.

Click Get Rate and then Trade, to accept the displayed exchange rate. The payment status will change to Trade Successful and will begin processing.

After you have upgraded to ANZ Transactive – Global, you will notice that your beneficiaries will appear in your Payee List that were: active in the last two years by making a payment, created from June 2023 regardless of making a payment, not already in your ANZ Transactive – Global Payee List, and were in an enabled/approved status in ANZ FX Online. You will still have read-only access to ANZ Online for a period of 12 months if you need to view and download historical transactions or your previous beneficiary list.

Migrated beneficiaries will be displayed in ANZ Transactive - Global with a prefix of "FXOL <CCY> Beneficiary Name" in the "My Beneficiary ID" field on the Payee List screen and on the Search Beneficiaries pop-up screen (when creating a payment).

To amend your beneficiary's details, right-click on the beneficiary and click Edit. Once you have updated the relevant fields, click Save. If your organisation requires Payee List items to be approved, the payee will need to be approved or rejected before it can be used in a payment.

FX confirmations will continue to remain in ANZ eMatching and can be accessed via the Applications menu in ANZ Transactive – Global. You will continue to receive email alerts

notifying you of expiring contracts. You will also receive banner notifications when in the Current Contracts and Manage Contracts screens for all deals requiring your action.

There are a series of post-migration checks that ANZ recommends you undertake to ensure correct set-up on ANZ Transactive – Global. Please refer to the Post Migration Actions and Checks section in the Moving from FX Online Key Facts Online Help article.

For more information on Moving from ANZ FX Online to ANZ Transactive – Global, visit ANZ Digital Services Help at help.online.anz.com