

ANZ Digital Services Help

Creating an India Cash Withdrawal Request in ANZ Transactive — Global

A Cash Withdrawal allows you to request funds from your India domiciled INR account registered to ANZ Transactive – Global for physical cash delivery by ANZ to an authorised person within your organisation, according to your instructions.

An instruction for a Cash Withdrawal payment is required to be submitted to ANZ one day in advance and before your jurisdiction's payment cut-off time.

Select Payments from the left-hand menu, which will take you the Create Payment screen.

This will present you with a number of payment methods and types depending on your user entitlements.

Click Cash Withdrawal.

If you are entitled to more than one Division, select the Division under which payment will be made.

Select the funding account by either using the drop-down menu or the search function.

The Value Date will default to the current date. To future-date the payment, click the Calendar icon and nominate a date.

Enter a Payment Reference that will appear as part of the narrative on the Debit account and on payment reports.

Enter Amount.

If required, enter a Credit Statement Narrative that will appear as part of the narrative on the credit account statement.

Enter a Debit Statement Narrative that will appear as part of the narrative on the debit account statement.

Enter the Authorised Person Name. This person is authorised to receive the cash withdrawal.

Enter Authorised Person ID. This is the authorised person's unique identifier, such as Passport number, Driver's Licence number, etc.

If required, enter Debit Advice Description that will appear on the Beneficiary Advice and the Payment Detail Report.

If required, enter Additional Details.

Upload supporting documents that are required for your payment.

Click Review & Submit.

You will be presented with a Review & Submit screen to verify your payment.

Review the payment details. If the payment details are not correct, click Previous to return to the previous screen and edit the payment details as required.

Click Submit to send the payment for approval.



A confirmation pop-up will appear with your Payment ID with options to Request Payment Summary Report, Create Another Payment or View this Payment.

Click OK to return to the Current Payments screen. The payment will now need to be approved and submitted to the bank for processing.

For more information on creating an India Cash Withdrawal Request in ANZ Transactive – Global, visit ANZ Digital Services Help.

Help.online.anz.com

