

ANZ Digital Services Help

Creating a Vietnam Cash Withdrawal Payment in ANZ Transactive — Global

A Cash Withdrawal payment allows you to transfer funds from your Vietnam-domiciled VND account, registered in ANZ Transactive — Global, to an authorised beneficiary for cash withdrawal at a counter of ANZ's partner banks in Vietnam.

The nominated recipient is required to collect the cash from the specified ANZ partner bank in Vietnam.

An instruction to withdraw cash via a partner bank's counter is required to be submitted to ANZ one day in advance and before your jurisdiction's payment cut-off time.

Select Payments from the left-hand menu, which will take you the Create Payment screen.

This will present you with a number of payment methods and types depending on your user entitlements.

Click Cash Withdrawal.

If you are entitled to more than one Division, select the Division under which payment will be made.

Select the funding account by either using the drop-down menu or the search function.

The Value Date will default to the current date. To future-date the payment, click the Calendar icon and nominate a date.

Enter a Payment Reference that will appear as part of the narrative on the Debit account and beneficiary's statement, and on payment reports.

If required, enter a Payment Currency. Enter Amount.

Enter a Credit Statement Narrative that will appear as part of the narrative on the credit account statement.

Cash Withdrawal details must include specific information in the following format: DVCHIHO <Name of beneficiary> <Identification number / Date of issue / Place of issue> <Phone number>

Partner banks will pay cash to the beneficiary provided that their ID or Passport matches the information in the payment instruction.

Please indicate the information correctly and exactly as per the Identification Document. The issuer name should be captured in full and can be in short form.

For example: if issuer name is "Cục trưởng Cục cảnh sát Quản lý hành chính về trật tự xã hội, it can be captured as "Cục trưởng Cục cảnh sát QLHC về TTXH".

If the Cash Withdrawal is made in a foreign currency (FCY), please enter the credit details with the purpose of the withdrawal transaction.

For example, "FCY cash withdrawal for business travel."



If required, enter a Debit Statement Narrative that will appear as part of the narrative on the debit account statement.

If required, select a Purpose Code.

Enter the Authorised Person Name. This person is authorised to receive the cash withdrawal.

Enter Authorised Person ID. This is the authorised person's unique identifier, such as Passport number, Driver's Licence number, etc.

If required, enter Address details.

If required, enter Debit Advice Description that will appear on the Beneficiary Advice and the Payment Detail Report.

If required, enter Additional Details.

If required, upload any supporting documents that are required for your payment. This is mandatory for FCY cash withdrawals.

Click Review & Submit.

You will be presented with a Review & Submit screen to verify your payment.

Review the payment details. If the payment details are not correct, click Previous to return to the previous screen and edit the payment details as required.

Click Submit to send the payment for approval.

A confirmation pop-up will appear with your Payment ID with options to Request Payment Summary Report, Create Another Payment or View this Payment.

For more information on creating a Vietnam Cash Withdrawal Payment in ANZ Transactive – Global, visit ANZ Digital Services Help.

[Help.online.anz.com](https://help.online.anz.com)

