

ANZ Digital Services Help

Updating Beneficiaries Used for International Payments in ANZ Transactive — Global

To meet updated global regulatory and screening requirements, you may need to provide additional information for the beneficiaries of your international payments.

This includes providing complete address details for each international beneficiary, including the City and Country information.

These changes help ensure continued compliance and efficient processing of your payments.

Select Payments from the left-hand menu, then click Beneficiaries.

You will see a list of your saved Beneficiaries.

Identify the beneficiaries used for your international payments. We suggest you review each record to ensure all the required address information is included.

Select the international beneficiary record.

Under Beneficiary Details, ensure the Address, City and Country fields are populated.

Click Edit to update the record.

Update the relevant Address details ensuring Country or Region and City fields are populated.

Click Submit.

The beneficiary will move to a Modification Pending Approval status.

The changes will need to be approved by one or multiple approvers depending on your organisation's authorisation model.

Click Approve.

The beneficiary will now be active and ready for use.

For more information on Updating Beneficiaries Used for International Payments in ANZ Transactive – Global, visit ANZ Digital Services Help.

Help.online.anz.com

